



LINCOLN

City Libraries

Director's Report for November 2024

We have **delivery dates for the 2 new bookmobiles**-- one will be completed in July and the other in August. We had a meeting recently to select interior finishes, and production begins in April. The exterior graphic wraps will be subcontracted out with Farber's vendor, and we'll be working on pre-design ideas with the City's contracted graphic designer. Our team here will now turn to planning the new service model for the vehicles and hiring an additional 20-hour position, originally approved in 2022. We'll continue to have regular stops, mixed with pop-up or occasional events and festivals, etc. The amount of books on each vehicle will be smaller, but will continue to carry a popular or targeted collection, depending on the activity. A CDL will no longer be required to drive the vehicle, offering the ability for additional staff drivers. One issue we need to resolve is that although each vehicle is only 22 ft in length, we will not be able to park both in the Eiseley garage as we exceed our space there by about 1-2 feet!

Lincoln City Libraries was awarded a **\$10,000 competitive grant** by the Public Library Association to conduct digital literacy classes. The plan is to purchase laptops for attendees to use to follow along with the presenters and gain experience navigating computer and online resources. Kudos to Wyatt Packard who applied for the grant and is leading this project. Initially the classes will occur at Walt and Eiseley branches.

I reported earlier that the library received Gold Level Accreditation from the Nebraska Library Commission. This outstanding designation signifies the dedication towards thoughtful planning and implementation of library services by many to ensure the library remains a vital part of a great City and County. The library received 263 points out of an available 285. LCL is measured against peer libraries across the country and to achieve points, we have to score at the average or median or higher of those peers in each category. One area the library was not awarded any points was for the total number of library personnel FTEs. We are at 107 FTEs, **well below the average of our peer libraries** (125), and further below the median of 139. As we plan for the future and strive to continue to meet the needs and expectations of residents—and be known as a place for access and innovation—we must think in extraordinary terms in order to build resources and add staff that are necessary in many areas across the system. For your reference: here are the 10 peer libraries we were measured against:

Spokane County Public Library, WA
Rutherford County Library System, TN
Corpus Christie, TX
Lexington, KY
West Florida, Pensacola, FL
Durham, NC
Spartanburg, SC
Central Rappahannock, VA
Cumberland County, NC
Chesterfield County, VA

LocalHop, the proprietary name of the library's **new online calendar and meeting room** reservation software continues to receive more use from patrons. The interface for the calendar and reservation system is more graphical and user-friendly and can be linked and shared much easier. The number of patrons who conveniently access meeting room reservations and self-initiate that process from home or their device continues to grow every month.

The library is again partnering with The Foundry and UNL Honors College for a student intern to assist with marketing and communications purposes. The intern will begin their work in January and wrap up by mid-May, and assist on a project that promotes real patrons and real community impact. Public Information Specialist Amy Huffman is coordinating this project.

Vision: *LCL: Literacy, Community, and Lifelong learning*

Mission: *Lincoln City Libraries provides access to information, ideas, books and lifelong learning opportunities that inform, enrich and empower every individual in our diverse community.*

Priorities:

- 1. *Maximizing Access***
- 2. *Communicating our Offerings***
- 3. *Strengthening our Potential***
- 4. *Growing our Support***

Examples of the Library's Vision, Mission and Priorities in our daily work:

- Lakeview School Night was held at Eiseley recently. Eighty people participated and families shared a meal of pizza prior to their adventure in the library. After dinner, families visited each service desk to learn about library services. Several families who hadn't had library cards prior to this evening signed up for one.
- From Carrie Knapp at Bennett Martin: "An older man came to the desk asking me to help him find a book he found in our catalog. After looking up the title, I discovered it was a Hoopla ebook. I asked him if he had ever tried an ebook before and he told me those things are just too hard when you don't know anything about computers. I empathized with that and then asked if he had a smartphone. He said I've just got a phone and showed it to me. It was a smart phone. I asked if he'd be willing to give the electronic book service a try, that he could always delete the app if he didn't like it. I helped him find his play store and search for Hoopla, we established an account for him and then searched for his title. Step by step we finally got to the button that said "read." Once he clicked that, I showed him how to scroll through the pages and then asked him what he thought . . . while he was looking at the screen, I demonstrated how you can enlarge the type, suddenly he said "WOW!" and eagerly took the phone from me."
- Laurie J. (Walt) presented a 3D Printer/Fusion 360 Training with 4 attending. The father and son duo who participated have been sending in print requests through our online service.
- Aubrey S. (Gere-South) shared this interaction: "I was able to get a customer who had moved to Lincoln from Texas a limited use card until they get proof of address. The customer was happy they could have access to a computer – with or without signing up for a card – but was extra happy to find out they could get a limited use card for the time being and check out a book. The customer worked

on an online orientation for a new job and then browsed our collections extensively. After getting their new card set up and checking out their first book from LCL they were so happy they skipped out of the library.”

- Anthony at BMPL: “This month I’ve been suggesting patrons over the phone to try our ILL service. Most of them didn’t mind the small fee. We have had patrons looking on ebay and amazon for books they want but they are always so expensive to purchase. I suggested ILL and they were so happy to have used that service. They tell me they suggest it to all their library friend. They were extremely happy of the whole interaction.”
- Tami B. (Eiseley) shared this about a patron encounter: There was a young man in today (early 20's) who said that he used to come here when he was in middle school but hadn't been here since then. He said he just wanted to compliment us on how nice everyone is and how the building and the people make everyone feel welcome here. He said that now that he has come in as an adult he is going to come back more!
- The Family Fun Night theme on November 7 at Walt was Family Games Night. Lisa reported that “Thirty-four people played games in the youth area between 5:30 – 7:00 PM. Nine kids made their own Tic-Tac-Toe game from air dry clay to take home.”
- Anderson Branch Library was one of several LCL locations to feature art banners from Lincoln Public Schools elementary schools this month. Six art banners were delivered to Anderson Branch Library on November 8, and banners were immediately hung throughout the library. A few days later, an additional banner arrived unexpectedly, and it was quickly added to the display. The banners showcase youth artwork, and they brighten up the facility during cold and dark winter days.
- Scott C. (BMPL) reports “...the video tutorial on the basic use of the libraries’ newer ScanPro3000 microfilm scanner which was posted to the libraries’ YouTube feed back in July 2023 had another +129 views in October, totaling 1,447 so far, making it the 3rd Most Viewed video from LCL on YouTube! More potential related training videos are in the planning stages, and Scott and Kim hope to do the video filming on them in the near future, schedules permitting.
- Chad S. at Gere-South shared this interaction: “Helped a very frustrated woman that was getting run around by her insurance company scan, format and upload her photos and invoices to the insurance website. When we finally got it all sent off, she was in tears and I even got a hug.”
- Andrew I. (Virtual Services) reports: “As I've continued to monitor Self Check usage and errors I've noticed that the most common cause of patrons failing to properly authenticate with their PINs is that they are not entering their PIN at all, but scanning a book instead. This accounted for over 75% of errors I was able to observe. To better help patrons acclimate to the new process I'm creating changes to the self checks to potentially include audio voice prompts and better visual cues as well as a new 'I'm Done' button that can be utilized in lieu of a receipt option.”
- Vicki C. (Walt) reported that “a student shared that they were writing a report on how shared genetic traits adapt to the environment and found one book in our collection that may help. I directed them to our online databases and resources and suggested that there may be further journal articles that can help their research. The library is more than books and I enjoy encouraging our visitors to look deeper into our collection.”

- Diane V.'s Sensory Storytime themes this month at Gere were: Owls; Trains; Hibernation; and Fall Feast. Diane shared: "This short 4-week session brought a mix of new and regular attenders with one Saturday reaching 30 people which made for an overly large group for Sensory Storytime but for the most part the kiddos handled it well. For the hibernation theme I brought in the parachute for the first time in a long while and we had a great time getting underneath to make our dens, as well as shaking, dancing and getting on top while the parents made it flap around us." There were 4 sessions with 67 attending.
- Anthony V. at Bennett Martin reported "I've been helping patrons not only print and send themselves their resume, but I have also showed them a shortcut way to creating their word document into a pdf. I've showed them free websites where they can convert their files then download them or they can do it through the print setting. It was a neat skill to have just to save pdf format."
- At Eiseley, Pam C. provided biweekly storytime sessions to Project Future in Air Park. Celeste W. provided biweekly storytime sessions to Project Future in the Highlands. Susan S. provided biweekly storytime session to Belmont Daycare and Kara G. staffed Campbell Elementary's CLC program each Wednesday afternoon. Also, Susan S. continued to promote Teentober with visits to Scott Middle School (239 students); Schoo Middle School (589 students); Northeast High School (85 students); North Star High School (231 students) and Lincoln High School (17 students).
- Paden H. at Gere-South shared this interaction: "A patron needed to type up a document with very specific formatting, but he hadn't really ever used Microsoft Word before. I had an off-desk hour, and had the time to teach the patron how to use Microsoft Word to set up the spacing, font, and centering of his document. It was awesome to see the man's confidence in his computer skills grow in just a matter of minutes!"
- Gere Branch Manager Brenda Ealey joined other Nebraska Library Association representatives at the Capitol to present Senator Danielle Conrad with a Library Champion award.
- Lisa W. (Walt) shared this story that highlights the value of diversity in our collections: "I helped a woman that was just starting respite care for four foster care children ages three, eight, ten, and eleven, who are black. She wanted to get books to read with them from the library, but wanted to get some books with black characters and families. The first black author that came to her mind was Maya Angelou, but she didn't know how to find picture books. We found an armful of several kinds of books for her to check out. I was able to show her briefly how the catalog works to select picture books and where the picture book and bundle book areas are at Walt. She asked if we still had 'books on tape' and was excited to discover the picture books with CDs and Wonderbooks."
- The Polley Music Library has two very well-attended performances this month. Lincoln Public Schools all-district mariachi band, Los Mariachis la Ciudad Estrella, performed on 1st floor of BMPL, and there were around 70 attendees altogether. Then we had Lincoln's own Bolzen Beer Band, a punk-polka trio that has performed around the world, including at real German Oktoberfest celebrations, perform on 2nd floor (after an invigorating walk around the library playing to get more people to come upstairs!), and they had 30 attendees.
- A HOM (Mail delivery) patron called the library and was having problems logging onto the Lincoln Journal Star database from our web site through her phone. Cindy K. (BMPL) researched how to access the database, discovering what she was doing wrong, and put it together in an email with

screen shots to make it easier for her to navigate. She emailed a few days later and said they were able to access the Web edition from her phone thanks to her instructions.

- NESU Librarian Karrie S. reported, "Christina S. and I visited Kahoa Elementary School for their STEM Night on November 14. We took the Magnatiles and the K'nex toys as well as information about upcoming winter events at Anderson Branch Library. We talked to 150 people that evening. Our booth was very popular with some kids staying to build for 30-60 minutes. I am hopeful that some of them stop in for our Construction Crew events this winter."
- Youth Services & Outreach Coordinator, Ali Bousquet, attended the Bethany Neighborhood Association meeting and it was a huge success. "I learned about a Spring Block Party (which we will now be in attendance at), their work on a neighborhood improvement grant, and connected with representatives from the CLCs and NeighborWorks. Attendees were really happy to see that LCL thinks of itself as a part of the neighborhood and were extremely open to collaboration in the future."
- Also from Ali: Family Literacy Visits: Everett Elementary and Hartley Elementary · LPS Family Literacy is a federal program focused on new immigrant families. "I presented a slideshow to both sites about library services and resources, displayed WonderBooks (great for practicing English fluency!) for check out, handed out library info."
- Kim J. (BMPL) did an obituary lookup for a customer out-of-state; I also did a genealogy search on a person from York County, Nebraska, to help find information about his life. I managed to find quite a bit using Ancestry through census records, marriage licenses, and draft registrations. We were also contacted by Ancestry asking for our assistance in helping someone to locate a client's birth father, whom they believed had lived in Lincoln sometime in the 1980s. Unfortunately, there were no records of the man, but I was able to identify the address that he used to mail his last letter to the client's mother and identified the name of the business which went out of business at the location just two years later.
- From Lisa Olivigni at Eiseley/Williams: "In September, Parks and Rec Department shared library information with their families that we developed to highlight the Library OneCard and the fact that LCL is a fine free library. When we attempted this same checkout program last fall, several of the parents wouldn't let their children participate. We feel the information Parks passed on to families for us helped make this year's effort more successful. In November, sixty-five children from Kindergarten through fourth grade participated. We couldn't offer this without the ongoing assistance and support of Meg Johnson and her staff at APCC."
- Amber S. (Heritage Room) reports "I taught a 4-part OLLI class in November, called 'Nebraska Authors you Know... and Should Know.' The class is being held in the OLLI classroom on East Campus, and I was pleased that despite this being a first-time class offering, we had 20 people register. The class has been engaged and enthusiastic, and a pleasure to teach. I led sessions 1 and 2, which totaled 3 hours of discussion. Former LCL director Pat Leach led session 3. The final session will be on December 5, where the class will meet in the Heritage Room."

Ryan Wieber, Library Director
12.13.24

**November 2024 Use Compared to November 2023
Lincoln City Libraries**

| Location | Print Checkouts | | Print Loan | Non-Print Checkouts | | Non-Print | Total Checkouts | | Total Loan |
|---------------------------|-----------------|----------------|---------------|---------------------|---------------|----------------|-----------------|----------------|---------------|
| | 2024 | 2023 | Change | 2024 | 2023 | Loan Change | 2024 | 2023 | Change |
| B MPL | 11,008 | 10,468 | 5.16% | 2,477 | 2,514 | -1.47% | 13,485 | 12,982 | 3.87% |
| Anderson | 9,554 | 9,015 | 5.98% | 2,213 | 2,320 | -4.61% | 11,767 | 11,335 | 3.81% |
| Bethany | 6,867 | 6,390 | 7.46% | 749 | 880 | -14.89% | 7,616 | 7,270 | 4.76% |
| Eiseley | 19,187 | 19,292 | -0.54% | 2,307 | 2,845 | -18.91% | 21,494 | 22,137 | -2.90% |
| Gere | 46,809 | 48,575 | -3.64% | 6,026 | 6,736 | -10.54% | 52,835 | 55,311 | -4.48% |
| South | 8,079 | 8,241 | -1.97% | 1,174 | 1,103 | 6.44% | 9,253 | 9,344 | -0.97% |
| Walt | 31,993 | 34,167 | -6.36% | 3,842 | 4,621 | -16.86% | 35,835 | 38,788 | -7.61% |
| Williams | 763 | 796 | -4.15% | 107 | 182 | -41.21% | 870 | 978 | -11.04% |
| Lied Bookmobile | 1,300 | 1,417 | -8.26% | 103 | 92 | 11.96% | 1,403 | 1,509 | -7.02% |
| InterLibrary Loan | 138 | 176 | -21.59% | 0 | 0 | 0.00% | 138 | 176 | -21.59% |
| Subtotal Checkouts | 135,698 | 138,537 | -2.05% | 18,998 | 21,293 | -10.78% | 154,696 | 159,830 | -3.21% |
| Download/Stream Audio | 0 | 0 | 0.00% | 46,231 | 40,059 | 15.41% | 46,231 | 40,059 | 15.41% |
| Download/Stream eBook | 0 | 0 | 0.00% | 33,165 | 29,863 | 11.06% | 33,165 | 29,863 | 11.06% |
| Stream Video | 0 | 0 | 0.00% | 1,003 | 975 | 2.87% | 1,003 | 975 | 2.87% |
| TOTAL CHECKOUTS | 135,698 | 138,537 | -2.05% | 99,397 | 92,190 | 7.82% | 235,095 | 230,727 | 1.89% |

| Location | Youth Checkouts | | Youth Loan | Adult Checkouts | | Adult Loan | Visits | Visits | Visits |
|---------------------------|-----------------|----------------|---------------|-----------------|----------------|---------------|---------------|---------------|---------------|
| | 2024 | 2023 | Change | 2024 | 2023 | Change | 2024 | 2023 | Change |
| B MPL | 5,110 | 4,398 | 16.19% | 8,375 | 8,584 | -2.43% | 9,800 | 9,871 | -0.72% |
| Anderson | 5,999 | 5,565 | 7.80% | 5,768 | 5,770 | -0.03% | 5,546 | 5,206 | 6.53% |
| Bethany | 4,763 | 4,310 | 10.51% | 2,853 | 2,960 | -3.61% | 2,592 | 2,608 | -0.61% |
| Eiseley | 14,526 | 14,823 | -2.00% | 6,968 | 7,314 | -4.73% | 9,850 | 8,088 | 21.79% |
| Gere | 30,493 | 31,913 | -4.45% | 22,342 | 23,398 | -4.51% | 18,319 | 16,609 | 10.30% |
| South | 5,572 | 5,575 | -0.05% | 3,681 | 3,769 | -2.33% | 3,551 | 3,341 | 6.29% |
| Walt | 24,730 | 26,557 | -6.88% | 11,105 | 12,231 | -9.21% | 12,411 | 11,206 | 10.75% |
| Williams | 663 | 718 | -7.66% | 207 | 260 | -20.38% | 1,539 | 830 | 85.42% |
| Lied Bookmobile | 879 | 1,102 | -20.24% | 524 | 407 | 28.75% | 397 | 360 | 10.28% |
| InterLibrary Loan | 0 | 0 | 0.00% | 138 | 176 | -21.59% | 0 | 0 | 0.00% |
| Subtotal Checkouts | 92,735 | 94,961 | -2.34% | 61,961 | 64,869 | -4.48% | 64,005 | 58,119 | 10.13% |
| Download/Stream Audio | 6,668 | 5,219 | 27.76% | 39,563 | 34,840 | 13.56% | 0 | 0 | 0.00% |
| Download/Stream eBook | 8,397 | 5,158 | 62.80% | 24,768 | 24,705 | 0.26% | 0 | 0 | 0.00% |
| Stream Video | 0 | 0 | 0.00% | 1,003 | 975 | 2.87% | 0 | 0 | 0.00% |
| TOTAL CHECKOUTS | 107,800 | 105,338 | 2.34% | 127,295 | 125,389 | 1.52% | 64,005 | 58,119 | 10.13% |

| Location | Program & Outreach Attendance - Youth | | P&O Att - Youth | Program & Outreach Attendance - Adult | | P&O Att - Adult | Computer Use | | Computer |
|-----------------|---------------------------------------|--------------|-----------------|---------------------------------------|------------|-----------------|--------------|--------------|--------------|
| | 2024 | 2023 | Change | 2024 | 2023 | Change | 2024 | 2023 | Change |
| B MPL | 292 | 374 | -21.93% | 271 | 255 | 6.27% | 2,042 | 2,042 | 0.00% |
| Anderson | 375 | 188 | 99.47% | 0 | 0 | 0.00% | 725 | 693 | 4.62% |
| Bethany | 124 | 158 | -21.52% | 43 | 15 | 186.67% | 238 | 179 | 32.96% |
| Eiseley | 1,834 | 929 | 97.42% | 113 | 8 | 1312.50% | 1,137 | 1,088 | 4.50% |
| Gere | 1,425 | 1,203 | 18.45% | 133 | 0 | 0.00% | 1,093 | 1,129 | -3.19% |
| South | 232 | 236 | -1.69% | 6 | 6 | 0.00% | 407 | 392 | 3.83% |
| Walt | 1,107 | 1,055 | 4.93% | 172 | 123 | 39.84% | 1,110 | 905 | 22.65% |
| Williams | 163 | 99 | 64.65% | 13 | 0 | 0.00% | 185 | 107 | 72.90% |
| Lied Bookmobile | 0 | 14 | -100.00% | 55 | 38 | 44.74% | 0 | 0 | 0.00% |
| System Outreach | 0 | 0 | 0.00% | 140 | 0 | 0.00% | 0 | 0 | 0.00% |
| TOTAL | 5,552 | 4,256 | 30.45% | 946 | 445 | 112.58% | 6,937 | 6,535 | 6.15% |

| Location | Meeting Room Attendance | | Meeting Room Att | Study Room Attendance | | Study Room Att | 2024 | 2023 | Change |
|-----------------|-------------------------|--------------|------------------|-----------------------|----------|----------------|----------|----------|--------------|
| | 2024 | 2023 | Change | 2024 | 2023 | Change | | | |
| B MPL | 92 | 158 | -41.77% | 63 | 0 | 0.00% | | | 0.00% |
| Anderson | 164 | 120 | 36.67% | 0 | 0 | 0.00% | | | 0.00% |
| Bethany | 0 | 0 | 0.00% | 0 | 0 | 0.00% | | | 0.00% |
| Eiseley | 281 | 298 | -5.70% | 270 | 0 | 0.00% | | | 0.00% |
| Gere | 497 | 571 | -12.96% | 317 | 0 | 0.00% | | | 0.00% |
| South | 0 | 0 | 0.00% | 0 | 0 | 0.00% | | | 0.00% |
| Walt | 257 | 400 | -35.75% | 354 | 0 | 0.00% | | | 0.00% |
| Williams | 3 | 0 | 0.00% | 0 | 0 | 0.00% | | | 0.00% |
| Lied Bookmobile | 0 | 0 | 0.00% | 0 | 0 | 0.00% | | | 0.00% |
| TOTAL | 1,294 | 1,547 | -16.35% | 1,004 | 0 | 0.00% | 0 | 0 | 0.00% |

**Lincoln City Libraries
November 2024 Use Report**

| Location | Loans/Circulation | | | Visits | | | November 2024 Other Use | | | | | November 2023 Other Use | | | | | Change: Total Other Use |
|-------------------------------|-------------------|----------------|----------------|---------------|---------------|---------------|-------------------------|-------------------------------|-------------------------|-----------------------|-----------------|-------------------------|-------------------------------|-------------------------|-----------------------|-----------------|----------------------------|
| | Nov 2024 | Nov 2023 | Change | Nov 2024 | Nov 2023 | Change | Computer Reservations | Program & Outreach Attendance | Meeting Room Attendance | Study Room Attendance | Total Other Use | Computer Reservations | Program & Outreach Attendance | Meeting Room Attendance | Study Room Attendance | Total Other Use | |
| Bennett Martin Public Library | 13,485 | 12,982 | 3.87% | 9,800 | 9,871 | -0.72% | 2,042 | 563 | 92 | 63 | 2,760 | 2,042 | 629 | 158 | 0 | 2,829 | -2.44% |
| Anderson Branch Library | 11,767 | 11,335 | 3.81% | 5,546 | 5,206 | 6.53% | 725 | 375 | 164 | 0 | 1,264 | 693 | 188 | 120 | 0 | 1,001 | 26.27% |
| Bethany Branch Library | 7,616 | 7,270 | 4.76% | 2,592 | 2,608 | -0.61% | 238 | 167 | 0 | 0 | 405 | 179 | 173 | 0 | 0 | 352 | 15.06% |
| Eiseley Branch Library | 21,494 | 22,137 | -2.90% | 9,850 | 8,088 | 21.79% | 1,137 | 1,947 | 281 | 270 | 3,635 | 1,088 | 937 | 298 | 0 | 2,323 | 56.48% |
| Gere Branch Library | 52,835 | 55,311 | -4.48% | 18,319 | 16,609 | 10.30% | 1,093 | 1,558 | 497 | 317 | 3,465 | 1,129 | 1,203 | 571 | 0 | 2,903 | 19.36% |
| South Branch Library | 9,253 | 9,344 | -0.97% | 3,551 | 3,341 | 6.29% | 407 | 238 | 0 | 0 | 645 | 392 | 242 | 0 | 0 | 634 | 1.74% |
| Walt Branch Library | 35,835 | 38,788 | -7.61% | 12,411 | 11,206 | 10.75% | 1,110 | 1,279 | 257 | 354 | 3,000 | 905 | 1,178 | 400 | 0 | 2,483 | 20.82% |
| Williams Branch Library | 870 | 978 | -11.04% | 1,539 | 830 | 85.42% | 185 | 176 | 3 | 0 | 364 | 107 | 99 | 0 | 0 | 206 | 76.70% |
| Lied Bookmobile | 1,403 | 1,509 | -7.02% | 397 | 360 | 10.28% | 0 | 55 | 0 | 0 | 55 | 0 | 52 | 0 | 0 | 52 | 5.77% |
| InterLibrary Loan | 138 | 176 | -21.59% | 0 | 0 | 0.00% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| System Outreach | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 0 | 140 | 0 | 0 | 140 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| SUBTOTAL | 154,696 | 159,830 | -3.21% | 64,005 | 58,119 | 10.13% | 6,937 | 6,498 | 1,294 | 1,004 | 15,733 | 6,535 | 4,701 | 1,547 | 0 | 12,783 | 23.08% |
| DownloadStream Audio | 46,231 | 40,059 | 15.41% | 0 | 0 | 0.00% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Download/Stream eBooks | 33,165 | 29,863 | 11.06% | 0 | 0 | 0.00% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Stream Video | 1,003 | 975 | 2.87% | 0 | 0 | 0.00% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Download SUBTOTAL | 80,399 | 70,897 | 13.40% | 0 | 0 | 0.00% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00% |
| TOTAL | 235,095 | 230,727 | 1.89% | 64,005 | 58,119 | 10.13% | 6,937 | 6,498 | 1,294 | 1,004 | 15,733 | 6,535 | 4,701 | 1,547 | 0 | 12,783 | 23.08% |

| Holdings Report | PRINT | | NON PRINT | | Total | REGISTRATIONS | 2024 | 2023 | Change |
|------------------|---------|---------|-----------|--------|---------|---------------------|----------------|----------------|--------------|
| | Adult | Youth | Adult | Youth | | | | | |
| Owned | 353,811 | 308,785 | 74,683 | 33,286 | 770,565 | Purged | 600 | 604 | -0.66% |
| Added | 1,832 | 1,500 | 316 | 30 | 3,678 | Active | | | |
| Withdrawn | -2,289 | -2,596 | -52 | -45 | -4,982 | Resident | 148,280 | 147,210 | 0.73% |
| Current | 353,354 | 307,689 | 74,947 | 33,271 | 769,261 | Library OneCard | 52,663 | 47,279 | 11.39% |
| | | | | | | County | 8,927 | 9,060 | -1.47% |
| | | | | | | NonResident | 952 | 932 | 2.15% |
| | | | | | | Reciprocal | 485 | 482 | 0.62% |
| | | | | | | Limited Use | 9,956 | 9,211 | 8.09% |
| | | | | | | Total Active | 221,263 | 214,174 | 3.31% |

Notes for Month - Closed 11/11, 11/28, 11/29 for holidays

| | 2024 | 2023 | Change |
|-------------------------|---------|---------|---------|
| WiFi Sessions | 115,778 | 111,970 | 3.40% |
| WiFi Users | 9,133 | 9,337 | -2.18% |
| Website Users | 80,393 | 84,125 | -4.44% |
| Website Sessions | 112,240 | 112,508 | -0.24% |
| Database Use | 7,399 | 8,243 | -10.24% |

**Lincoln City Libraries
November 2024 Fiscal Year To Date Use Report**

| Location | Loans/Circulation | | | Visits | | |
|-------------------------------|-----------------------|-----------------------|---------------|----------------|----------------|--------------|
| | Loans/ Circulation | Loans/ Circulation | YTD Change | Visits | Visits | YTD Change |
| | FY 24-25 YTD | FY 23-24 YTD | | FY 24-25 YTD | FY 23-24 YTD | |
| Bennett Martin Public Library | 38,939 | 41,026 | -5.09% | 35,144 | 31,067 | 13.12% |
| Anderson Branch | 35,702 | 34,730 | 2.80% | 17,464 | 16,386 | 6.58% |
| Bethany Branch | 22,999 | 22,471 | 2.35% | 8,509 | 8,545 | -0.42% |
| Eiseley Branch | 64,873 | 69,347 | -6.45% | 29,399 | 27,216 | 8.02% |
| Gere Branch | 160,671 | 177,098 | -9.28% | 56,989 | 53,863 | 5.80% |
| South Branch | 26,862 | 28,808 | -6.76% | 11,583 | 10,751 | 7.74% |
| Walt Branch | 111,845 | 119,137 | -6.12% | 38,050 | 36,091 | 5.43% |
| Williams Branch | 2,843 | 3,210 | -11.43% | 3,807 | 3,447 | 10.44% |
| Lied Bookmobile | 4,641 | 4,558 | 1.82% | 1,275 | 1,182 | 7.87% |
| InterLibrary Loan | 525 | 616 | -14.77% | 0 | 0 | 0.00% |
| System Outreach | 0 | 0 | 0.00% | 0 | 0 | 0.00% |
| SUBTOTAL | 469,900 | 501,001 | -6.21% | 202,220 | 188,548 | 7.25% |
| DownloadStream Audio | 136,025 | 121,525 | 11.93% | 0 | 0 | 0.00% |
| Download/Stream eBooks | 96,791 | 92,706 | 4.41% | 0 | 0 | 0.00% |
| Stream Video | 3,112 | 2,480 | 25.48% | 0 | 0 | 0.00% |
| Download SUBTOTAL | 235,928 | 216,711 | 8.87% | 0 | 0 | 0.00% |
| Total | 705,828 | 717,712 | -1.66% | 202,220 | 188,548 | 7.25% |

| | FY 24-25 YTD | FY 23-24 YTD | YTD Change |
|-----------------------|--------------|--------------|------------|
| Online Registrations | 122 | 465 | -73.76% |
| Overall Registrations | 874 | 3275 | -73.31% |

| | FY 24-25 YTD | FY 23-24 YTD | YTD Change |
|------------------|--------------|--------------|------------|
| WiFi Sessions | 377,768 | 371,762 | 1.62% |
| WiFi Users | 28,291 | 30,379 | -6.87% |
| Website Users | 255,652 | 266,067 | -3.91% |
| Website Sessions | 352,436 | 351,529 | 0.26% |
| Database Use | 21,255 | 26,506 | -19.81% |

| Year-to-Date Holdings Report | PRINT | | NON PRINT | | Total |
|---------------------------------|---------|---------|-----------|--------|---------|
| | Adult | Youth | Adult | Youth | |
| Owned 9/1/2024 | 372,148 | 329,191 | 80,850 | 34,144 | 816,333 |
| Added YTD | 7,457 | 5,619 | 813 | 721 | 14,610 |
| Withdrawn YTD | -26,251 | -27,121 | -6,716 | -1,594 | -61,682 |
| Current - 11/30/2024 | 353,354 | 307,689 | 74,947 | 33,271 | 769,261 |

| Location | Computer Reservations | | | Program & Outreach Attendance | | | Meeting Room Attendance | | | Study Room Attendance | | | Total Other Use | | YTD CHANGE |
|-------------------------------|-----------------------|-----------------------|--------------|-------------------------------|-------------------------------|---------------|-------------------------|-------------------------|--------------|-----------------------|------------------------|--------------|-----------------|-----------------|---------------|
| | Computer Reservations | Computer Reservations | YTD Change | Program & Outreach Attendance | Program & Outreach Attendance | YTD Change | Meeting Room Attendance | Meeting Room Attendance | YTD Change | Study Room Attendance | *Study Room Attendance | YTD Change | Total Other Use | Total Other Use | |
| | FY 24-25 YTD | FY 23-24 YTD | | FY 24-25 YTD | FY 23-24 YTD | | FY 24-25 YTD | FY 23-24 YTD | | FY 24-25 YTD | FY 23-24 YTD | | FY 24-25 YTD | FY 23-24 YTD | |
| Bennett Martin Public Library | 7,263 | 6,760 | 7.44% | 2,463 | 3,236 | -23.89% | 590 | 381 | 54.86% | 179 | 0 | 0.00% | 10,495 | 10,377 | 1.14% |
| Anderson Branch | 2,503 | 2,302 | 8.73% | 3,792 | 2,718 | 39.51% | 632 | 517 | 22.24% | 0 | 0 | 0.00% | 6,927 | 5,537 | 25.10% |
| Bethany Branch | 659 | 666 | -1.05% | 600 | 644 | -6.83% | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 1,259 | 1,310 | -3.89% |
| Eiseley Branch | 4,229 | 3,644 | 16.05% | 5,845 | 3,681 | 58.79% | 925 | 1,089 | -15.06% | 870 | 0 | 0.00% | 11,869 | 8,414 | 41.06% |
| Gere Branch | 3,338 | 3,714 | -10.12% | 5,163 | 4,743 | 8.86% | 1,710 | 1,695 | 0.88% | 1,013 | 0 | 0.00% | 11,224 | 10,152 | 10.56% |
| South Branch | 1,421 | 1,387 | 2.45% | 680 | 870 | -21.84% | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 2,101 | 2,257 | -6.91% |
| Walt Branch | 3,072 | 2,986 | 2.88% | 4,344 | 5,737 | -24.28% | 984 | 1,043 | -5.66% | 1,121 | 0 | 0.00% | 9,521 | 9,766 | -2.51% |
| Williams Branch | 584 | 613 | -4.73% | 943 | 472 | 99.79% | 3 | 16 | -81.25% | 0 | 0 | 0.00% | 1,530 | 1,101 | 38.96% |
| Lied Bookmobile | 0 | 0 | 0.00% | 165 | 185 | -10.81% | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 165 | 185 | -10.81% |
| InterLibrary Loan | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 0 | 0 | 0.00% |
| System Outreach | 0 | 0 | 0.00% | 585 | 0 | 0.00% | 0 | 0 | 0.00% | 0 | 0 | 0.00% | 585 | 0 | 0.00% |
| Total | 23,069 | 22,072 | 4.52% | 24,580 | 22,286 | 10.29% | 4,844 | 4,741 | 2.17% | 3,183 | 0 | 0.00% | 55,676 | 49,099 | 13.40% |

*Study Room Attendance tracking began 9/1/2024